

## Bills, Insurance & Health Plans

It is Jasper Memorial Hospital's policy to provide needed medical care and treatment to all patients regardless of their financial means. As part of our policy Jasper Memorial Hospital offers a financial assistance plan to those patients who may need help with their hospital bill. Depending upon your current household income, our financial assistance plan may help pay your entire hospital bill or a portion of it even if you are currently employed or are covered by health insurance.

We encourage you to complete the initial application to see if you may qualify for the plan. After your application has been reviewed, you will be contacted by a representative from the Registration Office and informed if you are eligible for financial assistance. At that time, additional information may be requested to complete the application process. All information that you submit will be confidential and used only for the purpose of assisting you with your hospital bill. If you have any questions, please call Registration at (706) 468-6411.

### **If You Have Health Insurance...**

Please bring your health identification card. You will be asked to assign benefits from the insurance company directly to the hospital. All patients should familiarize themselves with the terms of their insurance coverage. This will help you understand the hospital's billing procedures and charges.

Your plan may have special requirements. It is your responsibility to make sure the requirements of your plans have been met. If your plan's requirements are not followed, you may be financially responsible for all or part of the services rendered in the hospital.

### **If You Are Covered By Medicare...**

Please bring your Medicare card to verify eligibility and to process your Medicare claim. You should be aware that the Medicare program specifically excludes payment for certain items and services such as cosmetic surgery, some oral surgery procedures, personal comfort items, hearing evaluations, and others. Deductible and co-payments also are the responsibility of the patient.

### **If You Are Covered By Medicaid...**

Please bring your Medicaid card. Medicaid also has payment limitation on a number of services and items. Medicaid does not pay for the cost of a private room unless medically necessary.

### **If You Participate in a Managed Care Program...**

Your plan may have special requirements, such as pre-certification for certain tests or procedures. It is your responsibility to make sure the requirements of your plan have been met. If your plan's requirements are not followed, you may be financially responsible for all or part of the services rendered in the hospital. Some physician specialists may not participate in your healthcare plan and their services may not be covered.

No matter what type of health insurance coverage you have, chances are you are probably covered at Jasper Memorial Hospital. If your insurance carrier doesn't have a relationship with our hospital, ask your company benefits manager to contact Laura Hammonds at (706)468-4516.